CLAIMSCAPE By DATAGENIX



1 Platform for Claims and Benefits Administration

ClaimScape is an all-in-one health care claims and benefits administration platform that brings claims processing, plan administration, advanced web portals, and simplified reporting into a single, integrated system.

Claims Processing and Payment

Process professional, institutional and dental claims from start to finish.

INCLUDED CAPABILITIES:

Auto-adjudication, EDI 837 support, exception review, check processing, payment activity, EOB generation, and claim history.

Eligibility and Benefits Administration

Maintain the member and plan information.

INCLUDED CAPABILITIES:

Eligibility imports, EDI 834 processing, insured information, benefit configuration, coverage rules, and client-specific plan setup.

Authorizations and Case Management

Manage requests that require review.

INCLUDED CAPABILITIES:

Authorization intake, supporting documentation, review activity, determinations, status tracking, and utilization review workflows.

Provider and Fee Management

Maintain the provider information and reimbursement rules.

INCLUDED CAPABILITIES:

Provider records, contracting information, credentialing, fee schedules, UCR, carve-outs, and timely filing requirements.

Member, Provider, and Group Portals

Provide secure self-service access to relevant administrative information.

INCLUDED CAPABILITIES:

Eligibility information, claim status, authorization updates, documents, and communications based on configuration and user permissions.

Communications and Service Management

Document and deliver communications connected to administration.

INCLUDED CAPABILITIES:

Email, SMS, letters, approval and denial notices, automated notifications, and customer service tracking.

Reporting and Business Intelligence

Access claims and operational data.

INCLUDED CAPABILITIES:

Real-time dashboards, drilldowns, ad hoc reporting, business intelligence tools, automated notifications, and configurable reporting options.

Billing and Premium Invoicing

Manage financial administration related to groups, plans, and coverage.

INCLUDED CAPABILITIES:

Billing activity, premium invoicing, account information, checks, payments, and related financial records.

APIs and Integrations

Exchange information with internal systems, vendors, and external platforms.

INCLUDED CAPABILITIES:

Claims and authorization APIs, custom integration options, and connectivity with industry partners.

Because these functions operate within the same environment, **teams can work from a shared administrative record instead of moving information between disconnected applications.**

Support the Full Claims Lifecycle

1

BEFORE PROCESSING

Teams can maintain eligibility, configure benefits, manage provider information, and document authorizations

2

DURING PROCESSING

Users can apply plan rules, review edits, manage exceptions, access supporting documents, and complete adjudication

3

AFTER PROCESSING

The platform can support payment activity, EOBs, reporting, communications, and follow-up through member, provider, and group portals.

ClaimScape is supported by a team that understands claims administration and the operational demands behind it.

From implementation through ongoing support, DataGenix works with each organization to align the platform with its existing processes, systems, and business requirements.

Flexible Configuration

Configure around client requirements, plan structures, user roles, and processing workflows.

Fast Implementation

Plan implementation around your workflows, integrations, and internal resources to support a smoother move.

API and Systems Integration

Connect ClaimScape with existing systems, custom applications, vendors, and industry partners.

Minimal Training Required

Reduce the time required for onboarding and make it easier for experienced staff to move through routine tasks.

24/7 Support

Access around-the-clock assistance when processing, access, or other critical operations require attention.

Self-Service Reporting

Build and review much of your reporting through dashboards, report parameters, sorting options, and supporting detail.

Bring claims, benefits, reporting, and member service into one platform built to support the way your organization operates.

Explore ClaimScape at DataGenix.com

Meet with DataGenix to review your current claims environment and explore the capabilities most relevant to your operation.

Book a Meeting